



Sir Frederic Osborn School

Welwyn Garden City - UK

QUESTION

Describe Your School

Your Name

Your Job Title

How many users/computers do you support and how are they spread out?

What environment is your Smoothwall product running in?

What type of user authentication do you use?

What was the problem that needed to be solved, that required you to look for a new system?

Why did you choose Smoothwall?

What has your Smoothwall product enabled you to do?

ANSWER

"Sir Frederic Osborn School is an expanding, increasingly popular school. Students, teachers, governors, parents and community partners continue to contribute to the rapid improvements which support our commitment to raising examination performance, high standards of uniform and behaviour, and care for each individual student.

We have a strong community spirit in the school, and a determination to make it a school of which everyone is proud. You are welcome to visit us at work to see that Sir Frederic Osborn is a school to which parents may send their children with confidence. We are proud of our school, and want to share its strengths and successes with you as we move forward together towards excellence."

Mike James

IT Technician

"Users approximately 1000, computers approximately 450"

Windows Domain

NTLM Terminal Services Compatibility Mode

"Game-playing, Time Wasting, Social Networking during lesson times. Existing system only provided URL blocking, which relied on teaching staff to be able to note the URL of the site being used."

"Familiarity, having used the original Smoothwall Firewall-In-A-Box. Content filtering, group or individual filtering or restriction. Ongoing support and updates, our previous system was obsolete with no upgrade path. Software only purchase, allowing us to use existing server hardware."

"Enabled us to reclaim our network from a student culture of unrestricted game-playing, time-wasting and general internet abuse. Enabled us to control access for students by name, location or group etc."

QUESTION**ANSWER**

How has your Smoothwall product made you or your colleagues job easier?

“As above.

(Enabled us to reclaim our network from a student culture of unrestricted game-playing, time-wasting and general internet abuse. Enabled us to control access for students by name, location or group etc.)”

Did we replace a solution from another company? Or who did we compete with?

“You (*Smoothwall*) had no competitors.”

Are you dealing directly with Smoothwall or through one of our Partners?

Directly with Smoothwall.

Do you have any comments about the quality of service you received from Smoothwall or our Partners?

“Always excellent service from the Support Desk. Having been in IT/ Operations support myself for over 40 years, I recognise effective support when I receive it.”

Your Website

<http://www.sfosborn.herts.sch.uk/>

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UK + INTERNATIONAL**USA + CANADA**

Smoothwall Ltd
1 John Charles Way
Leeds LS12 6QA
United Kingdom

+44 (0)800 5 999 040 UK
+44 (0)870 1 999 500 International
sales@smoothwall.net
www.smoothwall.net

Smoothwall Inc.
6201 Fairview Road, Suite 320
Charlotte, NC 28210-4274
United States of America

1-800-959-3760 US + Canada
1-888-899-9164 Fax
sales@smoothwall.com
www.smoothwall.com